



Position Qualification for Operational Communications
Fire/Hazardous Materials

PUBLIC SAFETY TELECOMMUNICATOR I/II

RESOURCE CATEGORY	Fire/Hazardous Materials
RESOURCE KIND	Personnel
OVERALL FUNCTION	The Public Safety Telecommunicator I/II manages the flow of incident-related information to and from field units or public safety resources, monitors status of field units, and assigns additional resources, as necessary
COMPOSITION AND ORDERING SPECIFICATIONS	<ol style="list-style-type: none"> 1. This position can be ordered as a single resource. 2. Discuss logistics for deploying this position, such as working conditions, length of deployment, security, lodging, transportation, and meals, prior to deployment

Each type of resource builds on the qualifications of the type below it. For example, Type 1 qualifications include the qualifications in Type 2, plus an increase in capability. Type 1 is the highest qualification level.

COMPONENT	SINGLE TYPE	NOTES
DESCRIPTION	A Public Safety Telecommunicator I/II prioritizes, initiates, and coordinates the response of public safety agencies, manages the flow of incident-related information to and from field units and/or public safety resources, monitors status of field units, and assigns additional resources, as requested	Not Specified
EDUCATION	Not Specified	Not Specified
TRAINING	<p>Completion of the following:</p> <ol style="list-style-type: none"> 1. IS-100: Introduction to the Incident Command System, ICS-100 2. IS-200: Basic Incident Command System for Initial Response, ICS-200 3. IS-700: National Incident Management System, An Introduction 4. NFPA 1061 or Association of Public Safety Communications Officials (APCO) equivalent <p>Completion of the following baseline criteria:</p> <ol style="list-style-type: none"> 1. Public Safety Telecommunicator I/II courses or equivalent 2. Receiving Information 3. Processing Information 4. Disseminating Information <p>Recommended: First Responder, including AED and/or any additional training determined by the AHJ</p>	Per NIMS compliance at the time of publication, ICS- and IS- training courses are listed. Equivalent courses must meet the NIMS National Standard Curriculum.
EXPERIENCE	Recommended: Two years of public safety dispatch (including fire incident) experience as determined by the AHJ	Where applicable, experience is measured from the time an individual receives necessary certifications.
PHYSICAL/MEDICAL FITNESS	Moderate	The NIMS Guideline for the National Qualification System (NQS) defines Physical/Medical Fitness levels for NIMS positions.
CURRENCY	Not Specified	Not Specified



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COMPONENT	SINGLE TYPE	NOTES
PROFESSIONAL AND TECHNICAL LICENSES AND CERTIFICATIONS	Certification: NFPA 1061 or APCO equivalent Recommended Certification: The AHJ determines recertification requirements, if any	Not Specified



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NOTES

Nationally typed resources represent the minimum criteria for the associated category.

REFERENCES

1. FEMA, National Incident Management System (NIMS), October 2017
2. FEMA, NIMS Guideline for the National Qualification System (NQS), November 2017